

Public Works- General Services

City of Newton Performance Management Scorecard

August 2014

Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting target
Red = actual value more than 10% away from meeting target

Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date
Yellow = cumulative Year-to-Date the same as Last Year-to-Date
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

		Monthly				Yearly		
Metric	Metric Goal	Avg.	Target	Actual	Result	LYTD	YTD	Trend
Streets and Sidewalks								
Outcome #1 Insure that projects are on time and under budget								
% of construction projects on schedule	Keep a minimum of 100% of projects on schedule	94%	100%	75%		92%	70%	
% of construction projects on budget	Keep 100% of project under budget	85%	100%	100%		94%	100%	
Outcome #2 User friendly and durable streets								
Number of road miles re-paved	Repave 8 miles of road during FY2014			2.50			3.70	
% of potholes repaired within 3 business days	Repair at least 100% of potholes within 3 days	140%	100%	91%		91%	93%	
Outcome #3: Ensure a safe citywide sidewalk system								
Miles of new sidewalk constructed	Construct 2 miles of sidewalk in FY2014			0.20			0.40	
Miles of sidewalks repaired	Repair 2.5 miles of sidewalk in FY2014			0.50			1.52	
% of sidewalks made safe within 5 days	Make at least 100% of sidewalks safe within 3 days	95%	100%	95%		82%	94%	
Community Beautification								
Outcome #1 Create and maintain a beautified Newton								
# of BoxART traffic control box art design	Complete a total of 24 boxart traffic control boxes			4			4	
# of City Entrance Improvements: streets swept, traffic island cleanliness, cut grass, weeds and brush control	Compete improvements at 10 entrances 3 times per year			1523			1646	
# of Village Painting Projects (fire boxes, parking meter poles, fire hydrants, fences, etc.)	Complete 13 painting projects during FY14			1			1	
Trash and Recycling								
Outcome #1 Effective trash and recycling program								
Curbside recycling % of total tonnage	Improve recycling rate of 35%		35%	0%			34%	
% of trash pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections		99.99%	99.96%			99.9600%	
% of recycling pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	0.00	99.99%	1.00%		99.970%	1.000%	
Transportation								
Outcome #1: Safe and Efficient Street Lighting Infrastructure and Efficient and Effective Parking Systems								
% of out of service parking meters replaced with 7 days	Replace 100% of out of service parking meters in 7 days	100.00%		100.00%			100.00%	
% of LED Conversion Project completed on schedule	Complete 100% of project on schedule	100.00%		100.00%			100.00%	
% of streetlamps repaired within 14 days of receipt	Repair at least 100% of streetlamps within 14 days	100.00%		75.00%			0.00%	
30 Miles of roadway painted (long lines) per year	Paint 30 miles of road in 2014			0.0			0.0	
% of line painting projects completed on schedule	100% of painting projects on schedule	100.00%		100.00%			100.00%	

Notes